

HANTZ FINANCIAL SERVICES, INC.

BUSINESS CONTINUITY PLANNING DISCLOSURE

Hantz Financial Services, Inc. (HFS) has developed plans to continue business in the event of a significant business disruption. This disclosure is designed to provide our clients with information on how we will respond to various potential interruptions.

Our first line of defense is the prevention of business interruptions. Steps have been taken to secure our physical networks and numerous systems of backup and data recovery, both on and off site, to insure that the storage of and the ability to deliver essential information are safely maintained. Most client account information is also stored with our product company partners, and would remain accessible in most recovery situations. Our telephone network is structured so that it is possible to continue communications with clients and between offices in the event our headquarters or one or more offices loses telephone communications for any period of time.

Business Interruption Scenarios and Responses

Single Building or Firm Only Disruption

In the event that one of the firm's buildings is closed due to a significant business disruption, activities normally performed in that building would shift to the next closest office still open. Telephones would be forwarded and data made accessible to the back-up office. In normal circumstances, staff would also travel to the back-up office.

In the event that the HFS's headquarters building is lost, data that is normally provided from the corporate headquarters would be delivered from the off-site, third party provider of back-up services. This provider operates from a hardened facility with virtually unlimited generator power available to drive necessary information delivery systems.

The firm would continue in business under this scenario. Recovery time is expected to be less than two hours.

Business District or City-Wide Disruption

The recovery scenario in the event of a larger business disruption would be similar to the above. Business operations and essential personnel would transfer to the nearest available office outside the affected area, and telephone and data services would be delivered there. The firm would continue in business, with a recovery time of less than four hours anticipated.

Regional Disruption

HFS anticipates no significant change in its response should the disruption be regional in nature. Once it has been determined which of the firm's offices are unaffected by the disruption, steps would be taken to shift personnel and systems to the most appropriate of those offices. HFS would continue in business under this scenario. Depending on the magnitude of the disruption, recovery should occur in one day or less.

Major Disruption

Should significant business disruptions occur that are larger in geographical scope, the ability of HFS to return to normal operations may be affected by the time it takes for critical vendors and business partners to resume their operations. While data services would likely continue to be available from the power-independent third party from their hardened facility, the ability to access that information could be affected by the availability of telephone and fiber optic delivery systems. Full recovery would be dependent on the return to business of the various securities exchanges, our clearing broker/dealer, and our various product company business partners. HFS would stand ready to return to normal business operations as soon as the affected organizations have recovered. Recovery time is difficult to predict in this scenario, but HFS would plan to reopen as soon as possible.

Hantz Financial Services, Inc. is committed to recover from a significant business disruption in the shortest time possible. Recovery plans will be updated from time to time to insure that they are compatible with changing business conditions, the addition of products or services to the firm's offerings, and any improvements that can be made in how recoveries are planned and implemented. Modified or updated plans will be posted promptly on the HFS website, or may be obtained upon written request.

Should there be questions regarding HFS's business continuity plans, please contact your HFS representative.